

Winter 2016 Classified Staff Award: Rebecca Kleiva



Rebecca Kleiva

Congratulations to **Rebecca Kleiva**, recipient of the 2016 Winter Quarter Classified Staff Excellence Award!

Kleiva has provided outstanding services to the college community for the past seven years. She manages the Worker Retraining Financial Aid program, positively impacting the lives of students, and has been a superb contributor to the Workforce Education Services team. She is regarded by her nominators as an “innovative thinker who always goes above and beyond the call of duty to support students.”

Nominators added that, due to Kleiva’s efforts and excellent work performance, Clark College has exceeded its Worker Retraining FTE target, which has resulted in the State Board allocating additional Worker Retraining funding to support the college and students. It has been Kleiva’s knowledge and eagerness to learn things outside her normal job responsibilities that have ensured the customer service she provides to the public, community and her co-workers is exemplary. One of her Worker Retraining students said, “Rebecca is an amazing agent who goes above and beyond. She made enrolling in your program a piece of cake. She is very professional and has incredible patience and understanding. We are all very fortunate to have her.”

Congratulations as well to this quarter’s other nominees:

Sherry Smith has been an employee at Clark College for 13 years. She is described as thorough, patient and understanding; working hard behind the scenes to go above and

beyond in order to fulfill faculty requests or tasks that at times can seem unattainable. While fostering a welcoming atmosphere, Sherry shows a genuine interest and ability in helping with a multitude of issues. Not only do the students look to her as a mentor, but staff do also. As one nominator explains it, "The STEM unit would not function without Sherry Smith. She is the heart of the unit. She is professional, collegial, and above all always ready and willing to assist. She knows the answer to any question, and keeps track of a plethora of information. I am so very thankful for Sherry Smith, and I know no one more deserving of this honor."

Manda Levie provides the sole staff support for the Communications and Humanities Division, which comprises nine separate departments. In addition, she supports the College Essentials Department, which serves faculty and students campuswide. Levie is commended for being a "strong and dependable addition to our staff team, who has made great contributions to process improvement and overall team workflow." Described as a problem-solver, Levie is known for her collaboration, creativity, friendliness and efficiency.

According to one nominator, "Manda deals with issues promptly, professionally and with a spirit that can only be described as positive. She is keenly aware of what's going on and repeatedly demonstrates her commitment to a good educational environment." Another nominator sums it up like this: "Manda's amazing!"